

## Checking/Saving Account Authorization Agreement for Pre-Arranged Payments

Borrower Name: \_\_\_\_\_ Account Number: \_\_\_\_\_

\_\_\_\_\_  
Initial I (we) hereby authorize(s) Mega Auto Finance to initiate entries (ACH) on my (our) Checking/Savings account as indicated below.

\_\_\_\_\_  
Initial I (we) have attached a **voided check** for the account be debited on a recurring monthly basis. I (we) understand that any debit entry from my (our) account that is returned unpaid may be collected in the same manner as an unpaid paper check.

\_\_\_\_\_  
Initial I (we) understand the amount debited each month may vary based on Sales/Use Tax changes and annual Lease Escalator (if applicable) adjustments.

<b>Name(s) on Bank Account:</b> _____
<b>Bank Name:</b> _____ <b>City:</b> _____ <b>State:</b> _____ <b>Zip:</b> _____
<b>ABA Number (9 digits):</b> _____ <b>Bank Account No.:</b> _____
<b>Checking or Savings (please circle one)</b>
<b>Due Date to Start:</b> _____ (Be mindful of your grace period when selecting a start date)
<b>Payment withdrawn on the</b> _____ <b>of the month</b>

My (our) authorization for debit entries to my (our) designated bank account shall remain in full force and effect until Mega Auto Finance has received written notification from me (us) at least thirty (30) days in advance of my (our) intent to change or cancel this Authorization for pre-arranged payments. I hereby release Mega Auto Finance from any and all claims resulting from this authorization.

Account Holder \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_

Account Holder \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_

Your telephone number: \_\_\_\_\_

Your telephone number: \_\_\_\_\_

**Your request for automatic payments will not be approved without a valid telephone number.**

### **IMPORTANT: PLEASE ATTACH VOIDED CHECK and Fax, Mail or Email completed form to:**

**Mail: P.O.Box 127988, San Diego CA 92112-7988; Email: [customercare@gfmega.com](mailto:customercare@gfmega.com);**

**Fax: 619.374.7163**

In Case of Errors or Questions About Your Electronic Transfers: Telephone us at (800) 604-4851, write us at PO Box 127988, San Diego, CA 92112-7988 or email us at [customercare@gfmega.com](mailto:customercare@gfmega.com) as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer listed on the statement or receipt. We must hear from you no later than sixty (60) days after we sent the FIRST statement on which the problem or error appeared.

- 1) Tell us your name and account number (if any).
- 2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
- 3) Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within ten (10) business days.

We will determine whether an error occurred within ten (10) business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to forty-five (45) days to investigate your complaint or question. If we decide to do this, we will credit your account within ten (10) business days for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within ten (10) business days, we may not credit your account.

For errors involving new accounts, point-of-sale, or foreign-initiated transactions, we may take up to ninety (90) days to investigate your complaint or question. For new accounts, we may take up to twenty (20) business days to credit your account for the amount you think is in error. We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation. You may ask for copies of the documents that we used in our investigation.

